



Service Hub Overview

Support with Service Hub

The Service Hub gives IT Service Providers world-class on-demand technical support. Powered by a collaborative Community Forum where members ask product questions and discuss best practices with ElectroNeek experts. The Knowledge Base provides all the technical resources needed to support your clients and to build and deliver bots for any solution.

99%

**SLA
Achievement
Rate**

Highlights

Development Support

Get product and bot development answers

Support Center

95%+ customer satisfaction score

Tech Support

Fastest response time in the industry

Community Forum

Suggest product improvements

The ElectroNeek Service Hub is built with three key modules.

Modules

How It Works

Community Forum

- Start a discussion to get guidance from ElectroNeek users and experts, or share your insights with your peers

Help Center

- Explore ElectroNeek's platform and automation tools
- Read how-to articles and FAQs and get a sneak peek at upcoming releases

Support Center

- Get help with product inquiries and open and manage tickets
- Development support for your first RPA project
- Suggest new product features to the product team
- Additional support resources available

Why Service Hub

ElectroNeek offers on-demand technical support for your first RPA project, a structured in-depth help center, and a direct communication channel with tech support. Collaborate with other ElectroNeek members and experts on product questions. ElectroNeek's goal is to make your experience as smooth as possible so you can focus on your business goals!

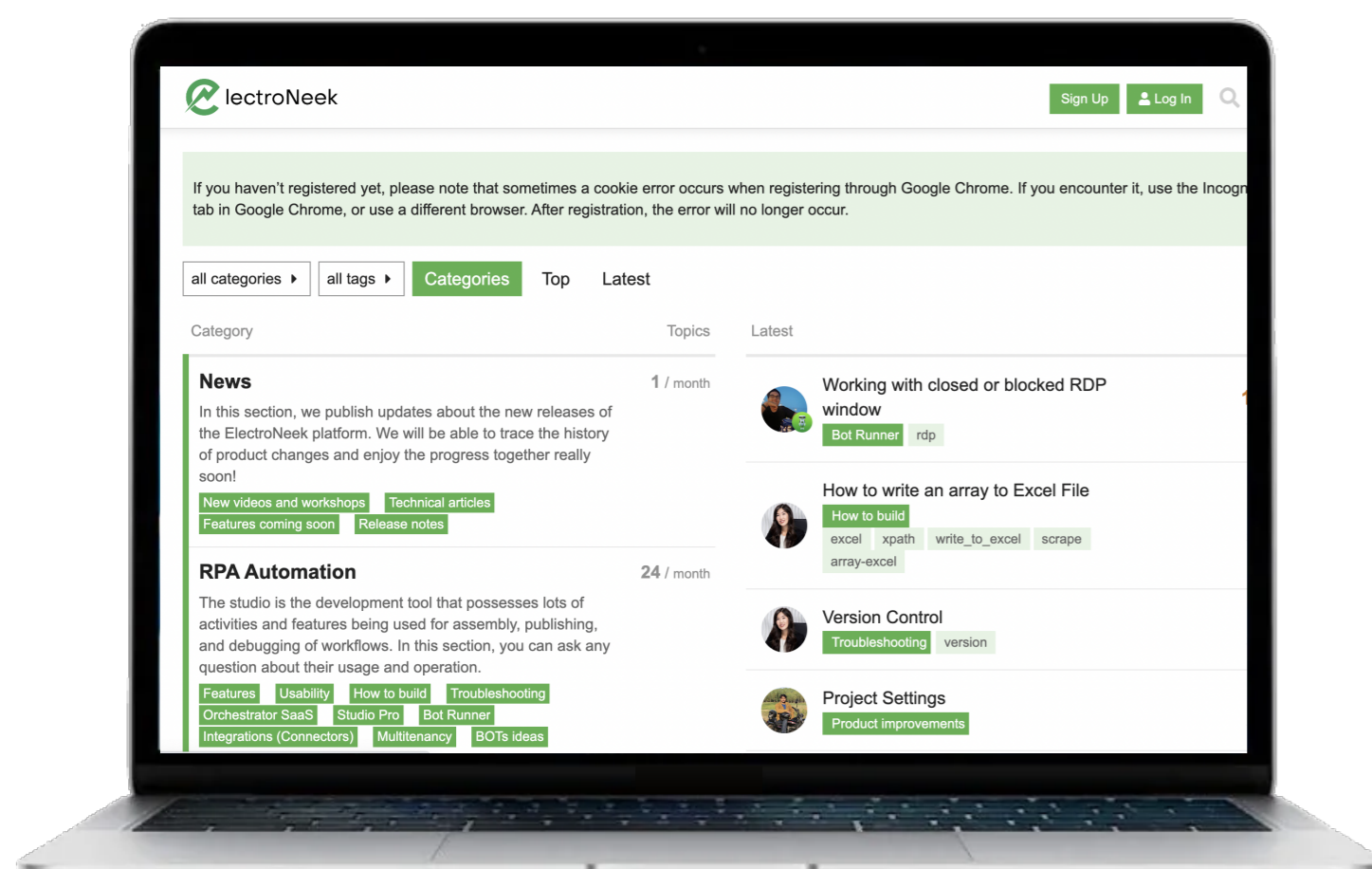


“The training was simple, like learning the alphabet.

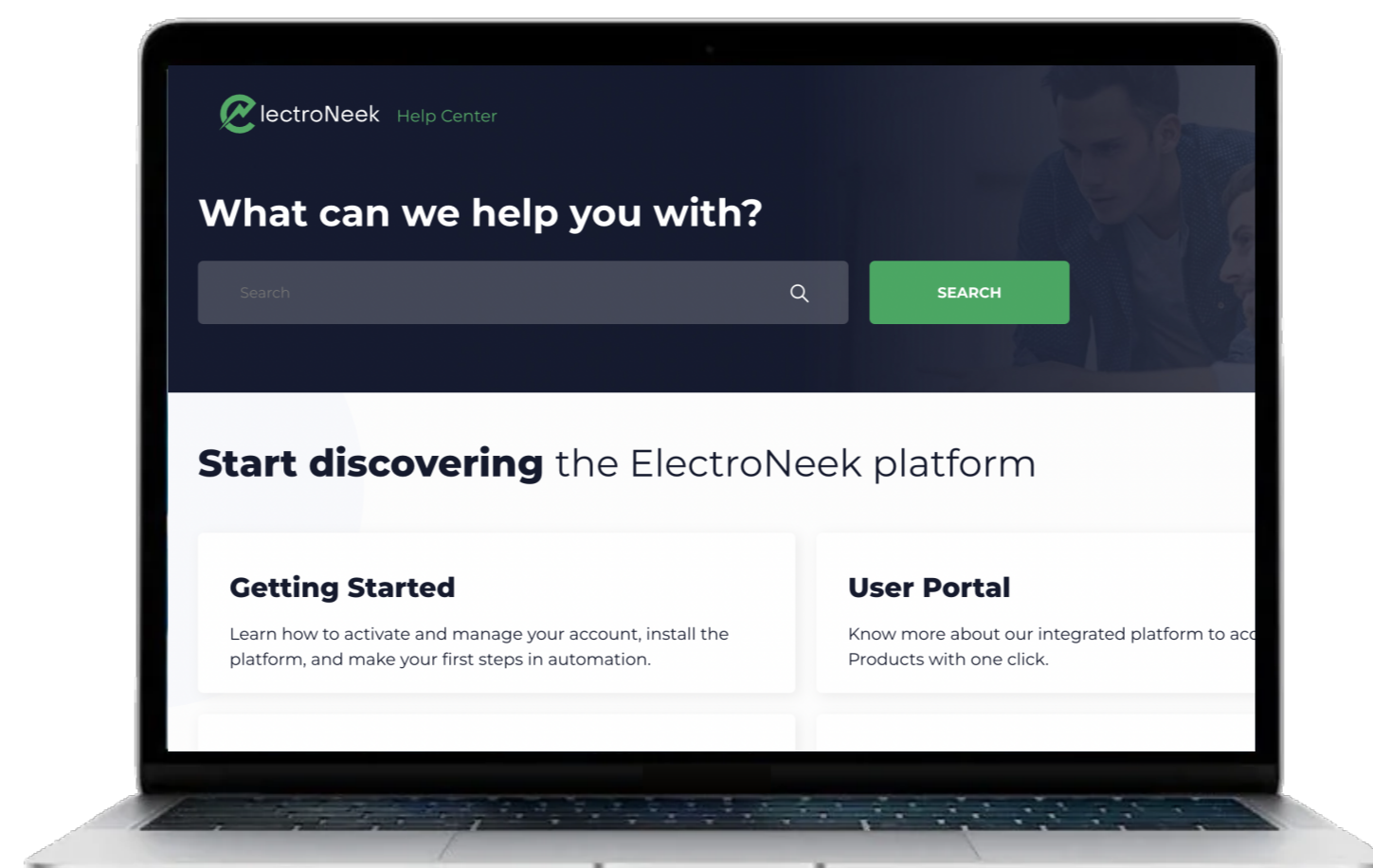
ElectroNeek’s Platform was easy to use, and the support team provided excellent training so our team could get used to the technology.”

Guy Sanfilippo, Sr. Solutions Architect, Roth Automation

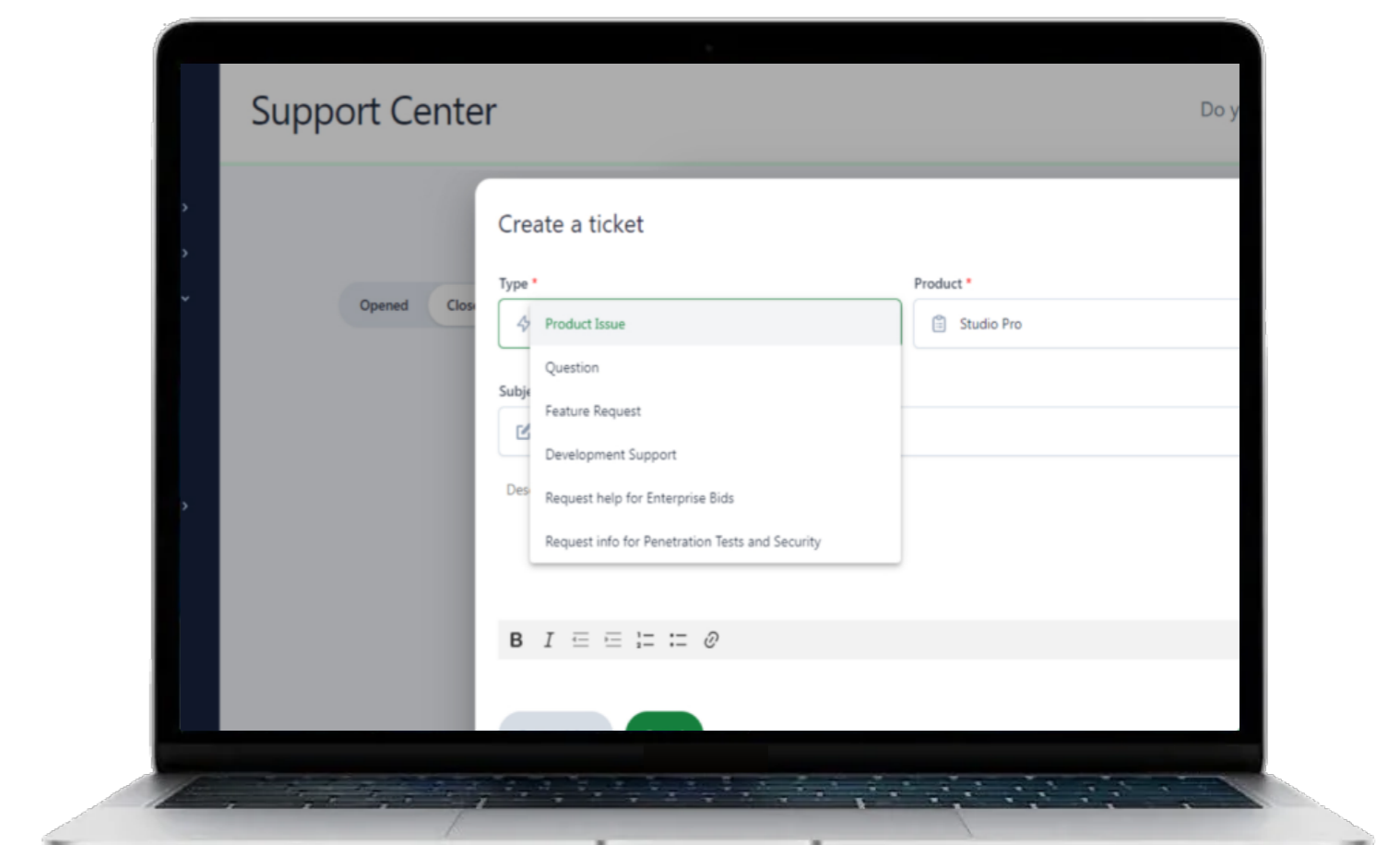
Service Hub Modules



Community Forum



Help Center



Support Center

1) ElectroNeek: Performance Statistics for Service Level Agreement, December 2022

About ElectroNeek

ElectroNeek empowers IT Service Providers to bring complex hyperautomation technologies to 200M+ small and medium-sized clients and build its brand in the robotics business. ElectroNeek empowers service providers worldwide with no-code tools that quickly deliver automation solutions to customers. Service providers can easily build, sell and support automation solutions for their clients through our best-in-class Automation, Business, and Service Hubs.

ElectroNeek is headquartered in Austin, Texas, and was founded in 2019.

[Start Free Trial](#)



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